



WELCOME TO QUINTA MARIA CORTEZ

ROOM AMENITIES

Each room includes robes, beach towels, soap, shampoo, lotion, hair dryers and safes for valuables. Ironing boards are located in most suites or are available upon request.

POWER/ELECTRICITY

Currency is the same as the U.S. No adapter is needed for your devices and appliances to work in the room.

STAFF

Maid/Houseman/General Manager/Cook: The staff's goal is to make your stay at Quinta Maria Cortez an enjoyable experience. Breakfast is served in the Palapa-covered dining area between 9:00 am and 10:00 am Monday through Saturday. Sunday is the staff's day off. Many guests go to La Playita, a small beach restaurant about a five minute walk south on the beach for Sunday breakfast. Please let us know if you have any special requests or dietary needs. We will do our best to accommodate your needs.

GRATUITIES/TIPPING

Although we recognize that tipping is at the guest's sole discretion, it is a nice way of saying "thanks" for services rendered any place in the world. The suggested minimum tip per day is \$8.00 per guest per day. We recommend placing tips in the envelope at the end of your stay and giving the envelope to the Manager in the office, along with the keys, when you depart. The Manager will happily to disperse the tips among the staff.

OFFICE

The office is located on street level in the Casa Tres Vidas building (next to Quinta Maria Cortez). To reach the office, dial 100 or 0 on your room phone.

CHECK-IN/CHECK-OUT

Check-in is 2:00 pm. Check-out is 11:00 am. We can hold your luggage in the office/lobby before check-in or after check-out.

PHONES

You may receive phone calls at Quinta Maria Cortez. The number to dial from the U.S. is 011 52 322 221-5317. Dial 9 to call local numbers. To call a Taxi, dial **500. The number in the office is 100 or you can also dial 0

SAFE/KEYS

Each QMC suite has a safe. A key should be in the safe upon your arrival; if not please contact the manager. Be careful not to lose the safe key as the replacement charge is \$50 USD. Upon arrival you will be given house keys to include a room key, front entrance key, key to the beach gate and side gate. *Please remember to leave your keys with the houseman upon Check out/departure.*

AIR CONDITIONING

Most of the bedrooms at QMC have Air Conditioning "A/C". The control is based on Celsius and ranges from about 18 to 26. The staff turns the A/C on prior to your arrival from May thru October, set at 22 (about 72 Fahrenheit). They will also set the A/C at 22c / 72 if you are out of your room for the day. Please help us conserve energy by turning off the A/C if you are out for long periods of time.

LINENS & TOWELS

During your stay sheets will be changed on the third day of your stay and more often upon request. Just let the maid know. If you would like to re-use your towel, please hang it up. Towels placed on the floor will be exchanged with new ones. Together we can save millions of gallons or water from chlorine and detergents. Beach towels are provided in your room and will be exchanged daily for fresh towels. Lost, missing, or towels left at the beach will be billed \$25 USD per towel.

LAUNDRY

The in-house laundry is heavily used for hotel linens. If you require laundry, the staff will send it our daily for you. If in by 10:00 am you should receive it by noon the next day. A small fee will apply.

WI-FI

Wi-Fi is available. The network is "QMCCTV". The password is the phone number 322 221 5317.

WATER

Quinta Maria Cortez provides bottled water in all kitchens and bathrooms. The ice is made with purified water and all foods are handled with special care.

HOT WATER

"C" is for Caliente (Hot) and "F" is for Frio (Cold)